

## Data protection information for users of the website

We take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the statutory regulations. In this data protection declaration, we will inform you about the data processing within the framework of our website.

As a rule, it is possible to use our website without providing your personal data. Insofar as personal data (e.g. name, address or e-mail addresses) are collected on our website, this is always done to enable the use of the website or on a voluntary basis. For example, the processing of the IP address is technically conditional and cannot be prevented.

### Responsible for data protection

This website is operated by Aktuell Raiffeisen Versicherungs-Maklerdienst GmbH, Friedrich-Wilhelm-Raiffeisen-Platz 1, 1020 Vienna. Alternatively, you can also contact our contact persons regarding data protection:

Friedrich-Wilhelm-Raiffeisen-Platz 1, 1020 Vienna  
datenschutz@aktuell.co.at

### Contact form

If you contact us using the form on the website or by e-mail, the data you provide and transmit will be stored for the purpose of processing your enquiry and deleted as soon as possible. This is in pursuit of our legitimate interest in being able to offer you the best possible service and to offer you the possibility to exchange information with us. This data will not be passed on without your consent.

### Cookies

Our website uses so-called cookies. Cookies are text files that are stored on your terminal device when you visit the website.

We use cookies to carry out anonymous analyses of the use of the website. We also use cookies to offer you additional functions on the website, to make interactions with the website easier and to ensure error-free use (e.g. to facilitate navigation on a website or to save your preferences and settings for your next visit).

**Necessary cookies:** We process cookies that are necessary for the basic functions of the website on the basis of our legitimate interest in being able to present our content to you or on the basis of contractual or legal obligations to provide information for you on our website.

**Functional cookies:** Cookies that enable us to analyze website use are used on the basis of the consent you give when using our website.

Some cookies remain stored on your terminal device until you delete them. They enable us to recognize your browser on your next visit. Most of the cookies we use are deleted again after the end of your visit to our website (so-called session cookies).

Cookies can be blocked, deactivated, or deleted. There are a variety of tools available to you to do this (including browser controls and settings).

Information on this can be found in the help section of the web browser you are using. If you deactivate all cookies used by us, the display of the website may be restricted, for example.

### **JavaScript and tracking pixels**

On our website, cookies and other standard web control elements are used in particular to control and improve our Internet presence (JavaScript and tracking pixels). All data is collected anonymously. This enables us to collect information in order to check for which screen sizes, browsers and operating systems our website should be optimized. JavaScript is a programming language used to evaluate user interactions and to change, reload or generate content.

### **Logging on the web server**

Every time a user accesses our website and every time a file is retrieved or attempted to be retrieved from the server, data about this process is stored in a log file. It is not directly traceable for us which user has retrieved which data. We also do not attempt to collect this information. This would only be possible in legally regulated cases and with the help of third parties (e.g. internet service providers). In detail, the following data record is stored about each retrieval: The IP address, the name of the file retrieved, the date and time of the retrieval, the amount of data transferred, the message as to whether the retrieval was successful and the message as to why a retrieval may have failed, the name of your Internet service provider, the operating system if applicable, the browser software of your computer and the website from which you are visiting us. The legal basis for the processing of this personal data is our legitimate interest (pursuant to Art 6 (1) f DSGVO). This is to be able to detect, prevent and investigate attacks on our website.

In addition, we process your personal data in special cases based on the legitimate interests of us or of legitimate third parties in legal prosecution or on the instructions of authorities or courts authorized by law to do so.

We delete the data to ensure the security of our homepage as soon as possible.

### **Recipients of your data**

All order processors are contractually obliged to treat your data confidentially and to process it only within the scope of the service provision.

### **Your rights under the GDPR**

Within the scope of the applicable law, you are entitled to demand information at any time and thus to receive information about your stored personal data, their origin, and recipients as well as the purpose of the data processing. Furthermore, you are entitled to exercise your right to rectification, data transfer, restriction, or deletion of this data. Furthermore, under certain circumstances, you have the right to object to the processing of your personal data or to revoke the consent previously given for the processing. Processing based on consent will only be carried out in accordance with the purposes and to the extent agreed in the declaration of consent. The revocation of consent does not affect the lawfulness of data processing up to the time of revocation.

If you are of the opinion that data protection regulations are being violated in the processing of your data, please contact us via the contact details provided in the imprint so that we can clarify your questions.

This does not affect your right to complain to the data protection authority responsible for you (for example, via e-mail to [dsb@dsb.gv.at](mailto:dsb@dsb.gv.at)).